

# **General Terms and Conditions (GTC)**

## **European Association for The Wholeness Work (EATWW e.V.)**

### **§ 1 Scope – Subject Matter of the Contract**

- (1) These General Terms and Conditions apply to participation in all events offered in accordance with the contract concluded between the European Association for The Wholeness Work (EATWW e.V.) and the participant.
- (2) These GTC apply to both consumers and business customers, unless a specific clause provides otherwise.

### **§ 2 Registration – Conclusion of Contract**

The contract is concluded via electronic commerce or by written registration of the participant and written confirmation by the European Association for The Wholeness Work (EATWW e.V.). Registrations are generally processed in the order in which they are received. If a registration cannot be accepted, the participant will be notified promptly.

### **§ 3 Right of Withdrawal**

If the customer is a consumer and the contract was concluded exclusively by means of distance communication (distance contract), the customer has the right of withdrawal described in this section.

You may withdraw your contractual declaration within two weeks without giving reasons in text form (e-mail). The period begins upon receipt of this instruction in text form. To comply with the withdrawal period, it is sufficient to send the withdrawal in a timely manner. The withdrawal must be addressed to: European Association for The Wholeness Work – EATWW e.V., c/o Ulrich Bührlé, Hasenbergsteige 23, 70197 Stuttgart, Germany, or [info@wholenesswork.eu](mailto:info@wholenesswork.eu)

### **§ 4 Changes to Trainers and Curriculum**

The European Association for The Wholeness Work reserves the right to make changes to the trainer assignments and the curriculum published on the website and in information materials for content-related, didactic, methodological, or organizational reasons.

### **§ 5 Place of Performance and Scope of Services**

- (1) The venue of the event is stated in the event description.
- (2) The scope of services does not include psychotherapeutic services; the events cannot replace such services. Participation requires normal physical and mental resilience. Customers who are currently undergoing therapeutic treatment should discuss their participation with their therapist.
- (3) If events (or parts of seminars) take place abroad, the scope of services includes the respective training (or coaching). The scope of services does not include transfer to the event

venue or the costs of accommodation and meals. These are to be borne separately by the participant.

## **§ 6 Fees and Payment Terms**

The fees and payment terms are set out in the respective registration forms for the individual seminars, workshops, and training programs.

## **§ 7 Contract Duration – Termination**

- (1) The contract duration is determined by the contract concluded between the organizer and the participant.
- (2) Termination of the contract is only possible for good cause (extraordinary termination). The statutory provisions apply.

## **§ 8 Liability for Damages**

- (1) Liability for contractual breaches of duty and tort is limited to intent and gross negligence. This does not apply to injury to life, body, or health of the customer, claims arising from the breach of cardinal obligations, and compensation for damages caused by delay (§ 286 BGB). In such cases, the organizer is liable for any degree of fault. Liability in the event of a breach of cardinal obligations is limited to the foreseeable, typically occurring damage.
- (2) The aforementioned exclusion of liability also applies to slightly negligent breaches of duty by vicarious agents.

## **§ 9 Withdrawal by the Participant – Cancellation**

- (1) The participant may withdraw up to one day before the start of the event. After the event has begun, only termination for good cause is possible (see § 7). In this case, the European Association for The Wholeness Work (EATWW e.V.) is entitled to reasonable compensation. This is calculated according to the scale set out in paragraph 2. The participant is free to demonstrate that the Association has suffered no or lesser damage. It is also possible to provide a substitute participant who meets the participation requirements. The Association charges a processing fee of EUR 60.00 for this change.
- (2) In the event of withdrawal under paragraph 1, the following fee schedule applies:

For events:

- Up to eight weeks before the start of the event: processing fee of EUR 60.00
- From eight weeks before the start of the event: 100% of the booked service, if the participant does not provide a substitute participant.

## **§ 10 Withdrawal by the Organizer**

The European Association for The Wholeness Work (EATWW e.V.) is entitled to withdraw from the contract for good cause, regardless of other reasons, in particular if:

- there are insufficient registrations for an event,

- the event must be cancelled due to circumstances attributable to the Association,
- the event cannot be held due to force majeure (e.g., natural disasters, pandemics, government orders, travel restrictions).

In the aforementioned cases, participation fees already paid will be refunded in full. Travel and accommodation costs booked independently by the participant cannot be reimbursed. Participants have no right to claim damages.

## **§ 11 Form of Declarations**

Legally relevant declarations and notices that the participant must make to the Association or to a third party must be in text form (e.g., e-mail).

## **§ 12 Place of Performance – Choice of Law – Jurisdiction**

- (1) Unless otherwise agreed in the contract, the place of performance and payment is the registered office of the Association.
- (2) This contract is governed by the law of the Federal Republic of Germany.
- (3) The exclusive place of jurisdiction for contracts with merchants, legal entities under public law, or special funds under public law is the court responsible for the registered office of the Association.

## **§ 13 Online Events**

- (1) These GTC apply accordingly to events that are conducted wholly or partly online (e.g., via video conference).
- (2) The organizer provides the technical platform. The participant is responsible for ensuring an adequate internet connection and the necessary technical equipment (computer, camera, microphone). Technical disruptions on the participant's side do not entitle the participant to a reduction or refund.
- (3) Recording of online events by participants is not permitted without the express prior consent of the organizer.

## **§ 14 Data Protection**

- (1) The Association collects and processes personal data of the participant (name, address, e-mail, telephone number) for the purpose of contract performance in accordance with Art. 6(1)(b) GDPR.
- (2) The data is used for the organization and execution of the booked event and may be shared with the respective trainers and event venues insofar as this is necessary for the execution.
- (3) The participant has the right to access, rectification, erasure, and restriction of processing of their data, as well as the right to data portability. Consent may be revoked at any time by e-mail to [info@wholenesswork.eu](mailto:info@wholenesswork.eu).
- (4) Further information on data protection can be found in the privacy policy at <https://wholenesswork.eu/datenscl>

## **§ 15 Final Provisions**

Should any provision of these GTC be or become invalid, the validity of the remaining provisions shall not be affected. The invalid provision shall be replaced by a valid provision that most closely reflects the economic purpose of the invalid provision.

Stuttgart, March 2026